



# Arbitration Services

Mark D. Shepard

Choosing the right arbitrator is an important decision when a commercial dispute is required to be decided through an arbitration process. As a trained arbitrator, Mark's extensive experience enables him to manage cases efficiently and fairly, accurately manage the pre-arbitration process and the arbitration hearing, and deliver a sound award based on facts and the law. Whether arbitration proceedings are in the area of commercial, bankruptcy, environmental, employment and labor, construction, insurance, product liability or corporate law, Mark understands that arbitration must deliver results through a cost-efficient process. He works actively with counsel to tailor the proceedings to the needs of the case by establishing and adhering to streamlined processes and schedules that allow all parties to develop their cases without unnecessary steps and costs. He conducts a fair and efficient hearing, followed by a timely award.

Based on his experience and reputation, Mark has been accepted as a commercial litigation panel member for the American Arbitration Association® (AAA®), and a panel member for the National Arbitration and Mediation Association (NAM).

Benefits of arbitration vs. traditional litigation include:

- **Cost-effective.** Faster and fewer procedural steps than litigation.
- **Confidentiality.** Proceedings are private to protect sensitive information.
- **Flexible process.** Allows parties to customize the process.
- **Impartiality.** Neutral third party decision makers.
- **Expedited process.** Resolve disputes faster than litigation.
- **Final resolution.** The outcome to the dispute is based on evidence and applicable laws.

*Mr. Shepard has participated in numerous forms of alternative dispute resolution (ADR) proceedings including commercial arbitration, mediation, mini-trials and early neutral evaluation. He has been retained regularly as a mediator and arbitrator for complex commercial, products liability, insurance coverage, securities and natural resources cases. He currently serves as a mediator, arbitrator and early neutral evaluator in the United States District Court for the Western District of Pennsylvania. Based on his experience and reputation, Mark has been accepted as a commercial litigation panel member for the American Arbitration Association® (AAA®), and a panel member for the National Arbitration and Mediation Association (NAM).*

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